



Apply for a ticket online - with the option to use the Germany ticket directly as a mobile phone ticket in the naveo app. Click here!

Order form for a Germany ticket

Please fill in the fields in block letters.

The fully completed and signed application can be sent by post to the ASEAG customer center or handed in directly there or email the (scanned) application to abo@aseag.de.

(will be filled in by the transport company)

Customer number

contract transport company

ASEAG – Aachen tram and energy supply company
Customer Center | Schumacherstrasse 14 | 52062 Aachen

I order a:

x a Germany ticket from 01.yy.2023

The completed application must be submitted **by the 10th of the previous month** . If received later, the subscription can only start in the following month.

Personal Information

Ticket user data

For persons under 18 years of age and persons who are legally responsible, additional data and signature of a purchaser (contractual partner) are required.

First name *

yyyyyyyyyyyyyyyyyyyy

Family name *

yyyyyyyyyyyyyyyyyyyy

House no. *

yyyyyyyyyyyyyyyyyyyy

ZIP / City *

yyyyyyyyyyyyyyyyyyyy

Country * Germany Belgium Netherlands

ASEAG uses the personal data to fulfill this contract in accordance with Article 6 Paragraph 1 Letter b) GDPR. Data read out during a ticket check or passenger survey (ticket type, area of validity and period of validity as well as first name, last name, gender and date of birth) are not saved. Other, non-contract-related disclosures to third parties are carried out exclusively in compliance with the GDPR and the Federal Data Protection Act. You can find further information in the ASEAG customer center or at www.aseag.de/datenschutz.

consent

I agree that ASEAG will use my email address to send information about public transport offerings, current **special promotions**, participation in customer and passenger surveys and current tariff information.

I can revoke this consent at ASEAG at any time with future effect.

With my signature, I acknowledge the tariff regulations and the subscription conditions for the Deutschlandticket as well as the respective conditions of carriage and confirm that I have taken note of the legal information on data protection in accordance with Articles 13, 14 and 21 GDPR or that this has been sent to me upon request become.

Insert signature here (on top of the pen/ click the spring and follow the instructions)

Place, date and signature of the ticket user*

Orderer

For those under 18, the data and signature of a parent or legal guardian are also required as a contractual partner.

First name *

yyyyyyyyyyyyyyyyyyyy

Family name *

yyyyyyyyyyyyyyyyyyyy

House no. *

yyyyyyyyyyyyyyyyyyyy

ZIP / City *

yyyyyyyyyyyyyyyyyyyy

Country * Germany Belgium Netherlands

ASEAG uses the personal data to fulfill this contract in accordance with Article 6 Paragraph 1 Letter b) GDPR. Other non-contract-related disclosures to third parties are carried out exclusively in compliance with the GDPR and the Federal Data Protection Act. Further information can be found at www.aseag.de/datenschutz or in the ASEAG customer center.

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Insert signature here (on top of the pen/ click the spring and follow the instructions)

Place, date and signature of the purchaser (contractual partner) *

* Mandatory information

SEPA direct debit mandate (for recurring payments) – The mandate reference will be communicated to you separately

I authorize ASEAG (Aachener Straßenbahn und Energiebedarfs-AG, Neuköllner Straße 1, 52068 Aachen - creditor identification number: DE41ASE0000056558) to collect payments from my account by direct debit. At the same time, I instruct my credit institution to honor the direct debits drawn by ASEAG on my account. Note: I can request a refund of the amount charged within eight weeks, starting from the date of the debit. Applicable in this regard by the contract with my bank conditions.

ASEAG uses your personal data to carry out pre-contractual measures (credit check) and, if necessary, to fulfill this contract in accordance with Article 6 Paragraph 1 Letter b) GDPR. For the purpose of credit checks, personal data (name, first name, address, date of birth) will be transmitted to Tesch Mediafinanz GmbH, Weiße Breite 5, 49084 Osnabrück, and stored there. Other non-contract-related disclosures to third parties are carried out exclusively in compliance with the GDPR and the Federal Data Protection Act. Further information can be found at www.aseag.de/datenschutz or in the ASEAG customer center or will be sent to you upon request.

Bank details

First name of account holder*

Account holder's family name *

yy

Credit institution *

yy

IBAN *

BIC

yy yy yyyy yyyy yyyy yyyyyyyyyyyyyyy

Only fill out **the account holder's details** if the account holder is different from the ticket user or orderer.

House no. *

e-mail

yyyyyyyyyyyyyyyyyyyy

yyyyyyyyyyyyyyyyyyyy

ZIP / City *

If you have any questions, you can reach us during the day at

yyyyyyyyyyyyyyyyyyyy

landline

Country * Germany Belgium Netherlands

yyyyyyyyyyyyyyyyyyyy

Birth date *

Mobile

yy.yy.yyyy

female * male * diverse * yyyyyyyyyyyyyyyyyy

Declaration of commitment from the account holder: The joint and several liability between the ticket user and the purchaser is recognized. I undertake to ASEAG to be liable for all claims arising from this subscription contract alongside the ticket user and the purchaser. This applies to all claims that arise until my direct debit mandate is revoked. I also accept the regulations for advance notice of SEPA direct debits.

With my signature, I accept the conditions for the Deutschlandticket subscription with monthly fare collection and confirm that I have taken note of the legal information on data protection in accordance with Articles 13, 14 and 21 GDPR.

Insert signature here (on top of the pen/
click the spring and follow the instructions)

Location, date and signature of the account holder *

Order form filled out completely? Then click here to send by email!

Save

Press

Delete all information

Changes to personal data or bank details must be communicated to ASEAG in writing immediately or no later than the 10th of the previous month.

The conditions for a Deutschlandticket subscription with monthly fare collection, the fare regulations for the Deutschlandticket and the conditions of transport for local transport in North Rhine-Westphalia as well as the additional information on your rights and the Data protection can be viewed in the ASEAG customer center and at www.aseag.de or www.aseag.de/datenschutz or will be sent to you upon request.

* Mandatory information